

To: Fagan, Susan[Fagan.Susan@epa.gov]; Hessling, Michael[Hessling.Michael@epa.gov]
From: Fagan, Susan
Sent: Tue 5/2/2017 7:10:17 PM
Subject: Conversation with Fagan, Susan

Susan Fagan 2:17 PM:

did you archive **Analysis of the Clean Power Plan?**

Susan Fagan 2:18 PM:

I see it is now unpublished...

Susan Fagan 2:18 PM:

so I am guessing not

Hessling, Michael 2:18 PM:

No, I didn't archive. I unpublished to kick in the redirect.

Hessling, Michael 2:18 PM:

That worked.

Hessling, Michael 2:18 PM:

Faster than purging at Akamai.

Hessling, Michael 2:18 PM:

Was having a lot of trouble--who knows why.

Susan Fagan 2:18 PM:

Yeah but they also wanted to archive it

Hessling, Michael 2:18 PM:

Yes.

Susan Fagan 2:18 PM:

k

Hessling, Michael 2:18 PM:

So now I will republish and then archive. OK?

Susan Fagan 2:18 PM:

will that work?

Susan Fagan 2:18 PM:

if you redirected the URL?

Susan Fagan 2:19 PM:

you have to rename it right?

Hessling, Michael 2:19 PM:

I have ways.

Hessling, Michael 2:19 PM:

<https://drupal3.epa.gov/node/104887/workflow>

Hessling, Michael 2:19 PM:

Does not redirect, so I can archive it.

Susan Fagan 2:20 PM:

well I am trying to figure out our regular process

Susan Fagan 2:20 PM:

ok

Susan Fagan 2:20 PM:

for this one

Susan Fagan 2:20 PM:

for other ones what is the correct order?

Susan Fagan 2:20 PM:

I had thought you said it did not matter the timing

Hessling, Michael 2:20 PM:

There's no correct order.

Susan Fagan 2:20 PM:

on the archive URL and the redreict

Susan Fagan 2:20 PM:

OK

Susan Fagan 2:21 PM:

when they are ready to archive CPP

Susan Fagan 2:21 PM:

you will publish it on D3 and then archive it?

Hessling, Michael 2:21 PM:

Take D3 out. Not relevant.

Hessling, Michael 2:21 PM:

I will rename.

Hessling, Michael 2:21 PM:

Publish.

Hessling, Michael 2:21 PM:

Archive.

Susan Fagan 2:21 PM:

well..

Susan Fagan 2:21 PM:

I just aid rename the other one

Hessling, Michael 2:22 PM:

CGI will rename on archive.epa.gov

Susan Fagan 2:22 PM:

and you said D3

Susan Fagan 2:22 PM:

So I am trying to follow you here

Hessling, Michael 2:22 PM:

That was just my URL.

Hessling, Michael 2:22 PM:

I can use drupal3 or wcms--they point to the same database.

Susan Fagan 2:22 PM:

I am really lost now

Susan Fagan 2:22 PM:

I thought you had decided we were archiving by WEBCMS

Susan Fagan 2:22 PM:

so why is CGI involved

Hessling, Michael 2:22 PM:

Yep

Hessling, Michael 2:23 PM:

Because they have to change the name on the archive server.

Susan Fagan 2:23 PM:

why

Susan Fagan 2:23 PM:

it adds /epa

Hessling, Michael 2:23 PM:

Because in order for OWC/Christine to do her work, she needs to get into the web area right?

Susan Fagan 2:23 PM:

yes

Hessling, Michael 2:23 PM:

So we have to rename it: climatechange -> climate-change

Hessling, Michael 2:23 PM:

So when she's done.

Hessling, Michael 2:23 PM:

We publish. It shows up at /climate-change.

Hessling, Michael 2:23 PM:

We archive it.

Hessling, Michael 2:24 PM:

It gets archived to /climate-change

Hessling, Michael 2:24 PM:

That's not the right name.

Susan Fagan 2:24 PM:

epa/climate-change

Hessling, Michael 2:24 PM:

So CGI has to change the name on the archive server, back to climatechange.

Susan Fagan 2:24 PM:

and why won;t that get redirected too?

Susan Fagan 2:24 PM:

by the big global one?

Hessling, Michael 2:24 PM:

Because it's on archive/www3.

Hessling, Michael 2:24 PM:

The redirect is on www.

Hessling, Michael 2:24 PM:

Different server.

Susan Fagan 2:25 PM:

well I don't know

Hessling, Michael 2:25 PM:

I do.

Susan Fagan 2:25 PM:

but some w3 content got redirected

Susan Fagan 2:25 PM:

and some did not

Hessling, Michael 2:25 PM:

Because we have a www->www3 redirect for those.

Susan Fagan 2:25 PM:

oh geesh

Hessling, Michael 2:25 PM:

on the www server.

Susan Fagan 2:25 PM:

we have so many redirects it is not even funny

Susan Fagan 2:25 PM:

I see

Hessling, Michael 2:26 PM:

10,000s of redirects, yes.

Susan Fagan 2:26 PM:

so can we now get rid of some of them?

Susan Fagan 2:27 PM:

do we need to keep the www->www3 redirects for these sites?

Susan Fagan 2:27 PM:

it's like we just keep adding tape

Hessling, Michael 2:27 PM:

I don't know which sites you mean.

Susan Fagan 2:27 PM:

CC

Susan Fagan 2:27 PM:

CPP

Susan Fagan 2:27 PM:

CPP toolbox

Hessling, Michael 2:27 PM:

Climate change was on www3 for a long time.

Susan Fagan 2:27 PM:

yes

Hessling, Michael 2:27 PM:

CPP and TOolbox were always in www.

Susan Fagan 2:28 PM:

ok

Hessling, Michael 2:28 PM:

We can remove the CC www3 redirects, yes.

Susan Fagan 2:28 PM:

ok we should

Hessling, Michael 2:28 PM:

They're just taking up space--don't even ever get triggered.

Susan Fagan 2:28 PM:

it is just old tape that gets messier

Hessling, Michael 2:28 PM:

Junk drawer.

Susan Fagan 2:28 PM:

like we are taping over tape to hang up something

Susan Fagan 2:28 PM:

sure

Susan Fagan 2:29 PM:

I don't fear the space

Susan Fagan 2:29 PM:

I fear the future confusion

Susan Fagan 2:29 PM:

of unintended consequences

Hessling, Michael 2:29 PM:

So process:

Hessling, Michael 2:29 PM:

for CC/PPP/Toolbox:

Hessling, Michael 2:30 PM:

CD can't work in the web area right now. All links/pages get redirected.

Hessling, Michael 2:30 PM:

So we 1) rename web areas. CD does her work (whatever it is).

Hessling, Michael 2:30 PM:

2) Republishes (she can or we can).

Susan Fagan 2:30 PM:

I could get to everything but the home pages

Hessling, Michael 2:30 PM:

3) Archive

Hessling, Michael 2:31 PM:

4) Global search/replace on archive.epa.gov to rename back to original name *and* update any links to www.epa.gov/originalname to archive.epa.gov/epa/originalname.html

Susan Fagan 2:32 PM:

if you use the edit link instead of the title it uses the node #

Susan Fagan 2:32 PM:

but you know this

Susan Fagan 2:33 PM:

so do we still need to do all that?

Hessling, Michael 2:33 PM:

We don't, if CD doesn't mind using the node/# links.

Susan Fagan 2:33 PM:

k

Susan Fagan 2:33 PM:

I'll ask her

Hessling, Michael 2:34 PM:

If she knows the group ID, which I gave to you last week?, she can get to every page in the web area.

Susan Fagan 2:35 PM:

yes

Hessling, Michael 2:43 PM:

BUT ... we can't archive without changing the name.

Susan Fagan 2:43 PM:

ok

Hessling, Michael 2:43 PM:

The way archiving works: the server visits the live URL, grabs the HTML, and saves it.

Hessling, Michael 2:43 PM:

If the live URL is unreachable, archiving fails.

Susan Fagan 2:47 PM:

CD wants to know if the Contact Us pages will still work

Susan Fagan 2:48 PM:

on archived content

Hessling, Michael 2:48 PM:

No.

Hessling, Michael 2:48 PM:

We had to redirect away from those for the snapshot.

Hessling, Michael 2:48 PM:

Good questino.

Susan Fagan 2:48 PM:

yeah

Hessling, Michael 2:48 PM:

I know the answer, but didn't remember to ask the question.

Susan Fagan 2:51 PM:

So CD says we can archive the CPP toolbox

Susan Fagan 2:51 PM:

do you want to do it or do you want me to ask Lisa to do it

Hessling, Michael 2:53 PM:

I'll do it.

Susan Fagan 2:53 PM:

ok

Susan Fagan 2:54 PM:

and then she wants to confirm what happens or doesn't happen with the contact us form

Susan Fagan 2:54 PM:

i told I didn't think it would work or even Should work

Hessling, Michael 2:54 PM:

It gets archived, but no longer works.

Hessling, Michael 2:54 PM:

There's no database behind it.

Susan Fagan 2:54 PM:

and so the submit button fails?

Hessling, Michael 2:54 PM:

So we should update the page to remove the webform.

Susan Fagan 2:54 PM:

that is what I said

Hessling, Michael 2:55 PM:

Put in an email address or something.

Susan Fagan 2:55 PM:

I don't think people should be able to contact us from/about archived content

Susan Fagan 2:55 PM:

do you?

Hessling, Michael 2:55 PM:

What would you suggest we add to the contact us form, then?

Hessling, Michael 2:56 PM:

There's a link on every archived page.

Susan Fagan 2:56 PM:

something that says..Forms don;t work in archive

Hessling, Michael 2:56 PM:

I feel like we should remove the form entirely.

Susan Fagan 2:56 PM:

right

Susan Fagan 2:56 PM:

but you said it was on every page twice

Susan Fagan 2:57 PM:

right?

Hessling, Michael 2:57 PM:

Yeah. I didn't say remove the page the form is on.

Susan Fagan 2:57 PM:

so we remove the ahref?

Hessling, Michael 2:57 PM:

No. We remove the form.

Hessling, Michael 2:57 PM:

A form is a not a page.

Susan Fagan 2:57 PM:

so I see contact us

Hessling, Michael 2:57 PM:

You click on it.

Susan Fagan 2:57 PM:

but what happens when I click on it

Hessling, Michael 2:57 PM:

And you get a page that says, "???"

Hessling, Michael 2:58 PM:

That's what I'm asking:

Susan Fagan 2:58 PM:

ok

Hessling, Michael 2:58 PM:

what should the contact us page say?

Hessling, Michael 2:58 PM:

There's no form.

Susan Fagan 2:58 PM:

I think I see

Susan Fagan 2:59 PM:

well

Susan Fagan 2:59 PM:

<https://espanol.epa.gov/espanol/forms/contactenos-sobre-el-sitio-epa-en-espanol-preocupaciones-ambientales-o-alguna-pregunta>

Hessling, Michael 2:59 PM:

I remove the form at the bottom.

Susan Fagan 2:59 PM:

I am filling it out

Hessling, Michael 3:00 PM:

There's no form after I take it away.

Susan Fagan 3:00 PM:

and nothing happens

Susan Fagan 3:00 PM:

when I try to submit

Susan Fagan 3:00 PM:

which is what I expected

Hessling, Michael 3:00 PM:

There's something wrong with that form, then.

Susan Fagan 3:00 PM:

ok

Hessling, Michael 3:00 PM:

What I'm saying:

Hessling, Michael 3:01 PM:

I would remove the form on that page.

Hessling, Michael 3:01 PM:

Keep the other text there.

Hessling, Michael 3:01 PM:

Maybe insert boilerplate that says, "This page is archived. You could contact us via other means."

Hessling, Michael 3:01 PM:

OR what?

Susan Fagan 3:02 PM:

will this happen automatically in the future?

Susan Fagan 3:02 PM:

or just by you doing some thing each time?

Hessling, Michael 3:02 PM:

Me.

Hessling, Michael 3:02 PM:

Or WebCMS Support.

Susan Fagan 3:02 PM:

what I figured

Susan Fagan 3:03 PM:

you could talk to CD

Susan Fagan 3:03 PM:

she has a pretty strong opinion on it

Hessling, Michael 3:03 PM:

What's her opinion?

Hessling, Michael 3:03 PM:

<https://drupal3.epa.gov/node/45753/view>

Hessling, Michael 3:04 PM:

That's the CPP contact us form.

Hessling, Michael 3:04 PM:

I'm going to remove the form itself.

Susan Fagan 3:04 PM:

that customers should still be able to contact us from/about contact us

Hessling, Michael 3:04 PM:

I'll leave the mailing address.

Hessling, Michael 3:04 PM:

But it's an archived page.

Susan Fagan 3:04 PM:

us=epa

Hessling, Michael 3:04 PM:

It's never going to be updated again.

Susan Fagan 3:04 PM:

I know

Susan Fagan 3:04 PM:

what I said

Hessling, Michael 3:04 PM:

So that stuff becomes outdated.

Hessling, Michael 3:04 PM:

She's just wrong.

Susan Fagan 3:04 PM:

on purpose

Susan Fagan 3:04 PM:

I know